

Planning: Whether it's a hosted or on premises system, we will help you design a network infrastructure that will meet your business and technology needs.

Installation: We will provide you a turn-key solution from the cabling to the mouse pad.

Support: We have trained and certified technicians available for your network needs.

Service: We can provide you with a service contract on your new equipment as well as your older equipment.



Managed Service Provider

Proactive Technology Management

Network Administration

Technology Consulting

Reactive Support Services

Security Services



**We are
New Jersey's
Premiere**

**Managed
Service
Provider**



datto



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51 Village Court, Hazlet, NJ 07730—732-291-5938

**CALL FOR A COMPLIMENTARY
NETWORK RISK EVALUATION,
UP TO A \$400 VALUE**

<http://www.tconnection.com>
Tel: 732-291-5938
sales@tconnection.com



The Connection has been providing expert support and solutions for keeping small to medium-sized businesses connected to the word since 1992.

A lot has changed in voice and data since 1992 and we have evolved along with it. The Connection, Inc. is constantly finding new ways to ensure that our products and services are the finest up-to-date solutions for our customers.

We offer software and services that will monitor your systems and network 24x7. Our software notifies us via email of events on the systems. This allows us to become aware of problems almost as soon as they occur and in most cases before you are aware that there is a problem. This software provides us with vital information to keep your systems running at peak performance.

We can remotely administer your computer systems on an ongoing basis and take a proactive approach to ensure that you will dramatically reduce the need for those expensive emergency calls that must be performed on-site during business hours.

We have designed a suite of proactive Managed IT Services to ensure optimum network performance. Our comprehensive array of customizable services will keep your business connected, improve security and increase productivity by choosing the solutions that best fit your needs.

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Proactive Technology Management

Centralized Services

- Patch Management
- Threat Management
- Spam Management
- Backup Management
- Desktop Optimization

Network Administration

Network Administration

- Virtual Administrator
- Technology Review
- Best Practices
- Documentation
- Service Report Review

Technology Consulting

Dedicated VCIO

- Technology Summary
- Design Resources
- Product Acquisition & Implantation Support
- Budget Planning
- Business Impact of Technology Decisions

Reactive Support Services

Customer Support Team

- Helpdesk Support
- Remote Support
- On-Site Support
- Problem Isolation and Resolution
- "How To" Questions
- Customer Portal

Communication Services

Unified Communication Services

- Hosted PBX
- Mobility
- Desktop Sharing
- Audio and Video Conferencing
- Collaboration
- Skype For Business
- Email
- Instant Messaging

Security Services

Security Services

- Firewall
- Spyware
- Ransomware
- Two Factor Authentication
- Cyber Insurance
- Phishing
- Anti-virus
- Web Filtering
- Email Protection
- Employee Training
- Employee Monitoring
- Breach Detection

