

# OUR SOLUTIONS & SERVICES

Our customized solutions allow to focus on whats important, your core business!  
We are your one-stop shop for all communication & fulfillment needs.

## CUSTOMER SERVICE

- Information lines
- Social media communication
- Multilingual agents
- Recreational Information Line
- Appointment bookings
- Scheduling & Follow ups
- Front Reception Call Handling

## ORDER ENTRY

- Catalogue Sales
- Service Lines
- Customer inquiry
- Email Management
- Web Chat
- Call Back
- E-Commerce
- Shipping & Tracking
- Order Look up

## REGISTRATION & RESERVATIONS

- Hospitality Bookings
- Event Bookings
- Customer Service
- Front Desk Call Handling
- Event Registration
- Customer Inquiries
- Information Lines

## EMERGENCY RESPONSE

- Lone Worker Safety Tracking
- Emergency Escalation Programs
- Emergency Monitoring & Tracking
- Elevator Lines
- Asset Tracking
- Journey Management

## HELP DESK

- Customer Service
- Information & FAQ
- Warranty Claims
- Survey 7 Follow up
- Technical Support
- Product Recalls
- Frequently Asked Questions

## FOOD SERVICES

- Professional Front Line Call Service
- Delivery Order Processing
- Order Inquires & Escalation
- Fulfillment Center
- Mail Delivery
- Platform Integration

